

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this 10th day of February' 2021

C.G. No.56 /2020-21/ Anantapur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. R.M.M. Baig
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Independent Member

Between

Lee Sea Kyung,
Plot No.23 & 24,
Vajralapeta,
Penukonda (M),
Anantapur (Dt)

Complainant

AND

1. Assistant Accounts Officer/ERO/Penukonda
2. Deputy Executive Engineer/O/Penukonda
3. Executive Engineer/O/Hindupur

Respondents

ORDER

1. The case of the complainant is that the department issued Additional Load notice to his Cat- II service No.7334124008767 stating that MD exceeded to 44.01 KW, levied penalty amount of Rs. 90,100/-. Hence requested to withdraw the Additional load notice issued to the service.
2. Respondent. No. 3 filed written submission stating that the AEE/O/Penukonda has inspected the premises of SC No. 7334124008767 and submitted that the service connected load is only 10 KW. Based on the AEE/O/Penukonda report the final order was issued by suppression of amount of Rs.80, 000/- towards penalty levied for additional load charges during January'2021 vide RJ

DESPATCHED

DATE

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No.06/2021 in Jan'2021 and also enclosed the consumer satisfaction letter stating that the grievance was resolved by the department personnel.

3. When the secretary of the forum contacted registered Mobile No. 9701501110 given by the complainant at 1.00 P.M on 29.01.2021, Manager by name G. Ashok Reddy represented that the grievance is resolved and the case may be closed.
4. In as much as the grievance of the complainant is resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

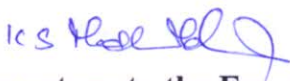
This order is passed on this, the day of 10th February'2021.

Sd/-
Member (Finance)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.